

Cultural Organization



Change agents: The rise of instructional leaders at the middle tier

Charlotte Jones & Barbara Tournier CIES, 29 April 2021

> Beyond the front(line) and centre: Rethinking agents and agency in education reform



Neglected actors in the 'machinery' to deliver learning

"[There is] a call for more focus on the 'architecture' of education systems: the delivery structures, the key workforce roles and the leaders who will reform teacher instructional practices." (Childress *et al.*, 2020)



at the middle tier



Our research

Can instructional leaders at the middle tier act as change agents to improve teaching and learning? If so, how?

- Focus on instructional leaders: those middle-tier expert practitioners working across schools and localities, whose main functions are geared towards teacher support and development
- Teacher mentors, coaches, network facilitators, etc.
- A focus on professional practices and HOW they lead to improved teaching and learning
- Empirical case studies of promising practice in:
 - Delhi, India
 - Jordan
 - Kenya
 - Rwanda
 - Shanghai, China
 - Wales



In Delhi, Mentor **Teachers and** Teacher Development **Coordinators share** and role model best pedagogical practices, observe teachers, and provide guidance and feedback.

In Rwanda, high performing head teachers are trained to become National and Local Leaders of Learning. They convene professional learning communities of head teachers, supporting them to solve local challenges.





Promising practices

Strong instructional leaders at the middle tier:

- Are policy translators and mediators
- Act as the voice of the profession
- Foster trust and collaboration to support the exchange of teaching practices
- Translate evidence and research into practical solutions

"The influence on that policy comes from within the sector. They are the voice of the profession on behalf of the professionals." Official, Wales

"Before I used to work alone, I was not that collaborative but now I value to collaborate with others"

> Local Leader of Learning, Rwanda



Conditions for success

Ensure middle tier leaders are legitimate and trusted as practitioners themselves

Make sure the right profiles and competencies are in place

Provide them with training, support and accountability structures



What have we learnt about agents and agency?

Agents

Agency

- Pedagogical coaches
- Supervisors
- School system leaders
 / cluster leaders
- Mentor Teachers

- Agency and expertise is distributed
- Strengthening agency at the middle does not mean that teachers are passive agents
- Building a sense of collective agency and responsibility is a key feature of the middle tier's work
- Leadership /agency as solution building rather than command and control

"We are solution builders, not decisionmakers." System leader, Wales

"Before, we were just grumbling over the things saying this is not happening, that is not happening, [there is] this problem and that problem. Now we are putting our heads together to see how we can solve it. TDC

> Teacher Development Co-ordinator, Delhi



Our publications



Stay tuned!

Research report due for publication in fall 2021



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